

S/4HANA IMPLEMENTATION  
AT WENDEL.

## Anyone who cannot stand the heat, should not work in the kitchen.

● **PROJECT**

Replacement of an ERP system with SAP S/4HANA

● **COMPANY**

Wendel GmbH, Dillenburg

● **INDUSTRY**

Chemistry

● **TIME SPAN**

8 months

● **DAYS ON THE JOB**

250

When the going gets tough, dedication, cool heads and a pragmatic approach are called for: Because this is the only way to implement a lean, standards-based S/4HANA solution with Embedded EWM at one of the top companies in the chemical industry in an extremely short project duration of 8 months.

### Welcome to a champion of the German midmarket

The family-owned company of Wendel GmbH, based in Dillenburg in central Hesse, has earned an outstanding reputation as Germany's largest manufacturer of enamels, glazes and engobes. Pioneer in the industry, consistent innovator since 1932, expertise from raw materials to quality products, leader in enamels and roof tile glazes in Europe, world market leader for cast powder enamels - these are just some of the superlatives that describe this company. How do you stay at the top for so long? By always moving forward. With good ideas, strong products and superior processes.

### New requirements demanded new solutions

Wendel recognized that the existing ERP system no longer adequately supported the business processes. Increasing specialization and constantly growing customer needs called for optimized processes from raw material storage to production supply processes and shipping. Production and purchasing were also put to the test. All in all, a demanding task, little time and many tricky challenges - a case entirely to the taste of status C and Suportis.

**"Especially the going-live support at 40 degrees in the shade was really sweaty. That's when it's important to stay cool. Experience helps, of course."**

David Krüger, Consultant  
SAP Logistics status C AG





## No half measures - was the motto of the two partners

Whether logistics consulting, SAP consulting and development, project management, system setup support, or going-live support in sweltering heat and at a 1200-degree oven: the professionals from status C were not bothered by complex requirements or adverse circumstances in their trades. All areas from purchasing to production, warehouse and shipping as well as sales were converted to S/4HANA - including the integration of an embedded EWM for production supply and picking. The specialists from Suportis AG in Ludwigsburg were at work for the Finance and Controlling area. They implemented the modules, trained the employees and took over the follow-up support.

## No successful project without strong teamwork

What counts in every industry is even more true at Wendel: the chemistry must be right. Flexible, pragmatic, direct feedback, constructive criticism and involvement of the operational area: This is how the ideas and processes were intensively discussed and worked out with each other. For the Wendel employees in particular, who had previously operated with completely different workflows for many years, this represented a real challenge - their wishes and comments played a major role in the process planning. Through intensive training and on-the-job training, the users were safely prepared for the new, fully integrated system, the new interface and changed process flows.

**"Collaboration at eye level – what is gladly and often claimed, we have lived here with status C and all project participants from the very beginning."**

Jochen Claas, Purchasing Director, WENDEL GmbH

## Efficiency has many faces

Planning on paper or on demand? Production as a black box from the point of view of materials management and controlling? That was once upon a time. In all modesty: together in Dillenburg, a bearish and sustainable result was achieved in a very short time. The new S/4HANA system significantly increases efficiency and optimizes processes. To name just a few of the highlights of the project: end-to-end batch processing for complete traceability, apps for order control and feedback in production,

on-premise instead of cloud solution, end-to-end mobile processing in SAP EWM, and the connection of the mixing and weighing system to S/4HANA.

## Agile project with short project duration

When everyone involved in a project, from employees to management to consulting partners, pulls together so passionately, success is almost pre-programmed. For our specialists on site, this is always the best moment - seeing that the new solution helps the customer maintain and expand its position in times of fiercely competitive markets.

